



# **2004 COMMUNITY SERVICES WORKSHOP**

## **ENERGY DAY**

*TUESDAY, APRIL 20, 2004*

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### **AGENDA**

8:00--9:00	WORKSHOP REGISTRATION	Sheraton Lobby
8:00--4:30	SHOWCASE RESOURCE ROOM	Piazza Atrium
9:00--9:30	WELCOME & ANNOUNCEMENTS	Justines Ballroom
9:30--10:30	ENERGY CONTRACT OVERVIEW	Justines Ballroom
10:30--10:45	BREAK	Piazza Atrium
10:45--12:00	WEATHERIZATION PROGRAM UPDATES	Justines Ballroom
12:00--1:15	LUNCH	On Your Own
1:15--2:15	PEER-TO-PEER EXCHANGE OUTREACH & ASSURANCE 16	Justines Ballroom
2:15--2:30	BREAK	Piazza Atrium
2:30--4:00	UTILITY ASSISTANCE PROGRAM UPDATE	Justines Ballroom
4:00--4:30	FIELD REPRESENTATIVE MEETINGS	To Be Announced
5:00--7:00	WELCOME & AWARDS RECEPTION	To Be Announced

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### **WORKSHOP DETAILS**

#### **SHOWCASE RESOURCE ROOM**

- CAL/NEVA
- Center for Community and Family Services, Inc.
  - El Centro
- Center for Employment Training
- Central Valley Opportunity Center
- City of Los Angeles Community Development Department
- Community Action Partnership of Kern County
- Community Services & Employment Training
- Contra Costa County Community Services Department
- Department of Community Services and Development
- DirectApps – Low Income Solution
- Fresno County Economic Opportunities Commission
- Interactive Intelligence
- Los Angeles County Department of Community and Senior Services
- Los Angeles Department of Water & Power
- Merced County Community Action Agency
- North Coast Opportunities
- Orange County Community Development Council, Inc.
- Pacific Gas & Electric
- Proteus, Inc
- Riverside County Department of Community Action
- San Diego Gas & Electric
- Seniors Against Investment Fraud
- Southern California Edison
- Southern California Gas Company

The showcase resource room is an opportunity for organizations to showcase local and statewide programs. This will also provide an opportunity for workshop attendees to network, share success stories and learn what others organizations are doing throughout the State.

#### **WELCOME/ANNOUNCEMENTS**

- Oscar Ramirez, CSD Staff
- Timothy M. Dayonot, CSD Director

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### **ENERGY CONTRACT OVERVIEW**

- *Irma Holquin, CSD Staff*
- *Dorcus Reyes-Fernandez, CSD Staff*

This session will focus on major contractual changes to the LIHEAP and DOE Weatherization Programs and reporting forms.

### **WEATHERIZATION PROGRAM UPDATE**

- *Leslie Campanella, CSD Staff*
- *Jayson Wimbley, CSD Staff*
- *Florencia Hernandez, CSD Staff*

CSD will provide updated information and facilitate discussion on recent changes to the weatherization program, weatherization protocols, and the performance of weatherization services. CSD will also review the required forms/certifications that must be maintained in the weatherization clients files.

### **PEER-TO-PEER EXCHANGE—OUTREACH & ASSURANCE 16**

- *John Ochoa, CSD Staff*
- *Kathy Kifaya, Community Action Partnership of Orange County*
- *Linda McQueen, North Coast Energy Services*
- *Jean Warren, Central Valley Opportunity Center*

Panelists will share their Assurance 16 and Outreach best practices and highlight why these services may differ from community to community. Information will be provided on how LIHEAP providers in other parts of the country are using these services. Audience participation, feedback and sharing of best practices are strongly encouraged. Board Members and Program Staff are encouraged to attend.

### **UTILITY ASSISTANCE PROGRAM UPDATE**

- *Patsy Esposito, CSD Staff*
- *Dianna Molina, CSD Staff*
- *Florencia Hernandez, CSD Staff*

CSD will provide updated information and facilitate discussion on recent changes implemented with the 2004 LIHEAP Program Year, including: CLASS changes, eligibility verification, client file documentation/management, and tips for monitoring and contractor compliance.



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### **FIELD REPRESENTATIVE MEETINGS**

- *John Martinez, CSD Staff*
- *CSD Field Representatives*

Agencies will have the opportunity to meet with their assigned Field Representative and other agencies in their region to discuss issues or questions impacting their energy programs.

### **WELCOME & AWARDS RECEPTION**

- *Prentice Deadrick, Executive Director, Center for Community & Family Services, Inc.*
- *John Russell, Director, Center for Community & Family Services, Inc*
- *Timothy M. Dayonot, CSD Director*

CSD would like to thank the Center for Community & Family Services, Inc. for hosting this Welcome and Awards Reception. This will be a time for CSD Service Providers and our community partners to meet in an informal setting, as well as give CSD the opportunity to recognize some of the outstanding achievements of our Energy and CSBG Service Providers.

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